



NCH update report

Time: 5.00pm

Date: 4 June 2018

Presented by: Paul Howard

	Item	Executive Summary / Key Points	For information or decision
1	Capital Programme & major works	<p>Improvement works continue with kitchen, bathroom, window and door replacements as well as roofs where applicable.</p> <p>Grander Designs work- consultation with residents is underway to find a suitable location for a new scooter store at Aspinall Court and work will be programmed in shortly</p>	Information
2	Area Regeneration and Environmental Issues	<p>Decent Neighbourhoods</p> <p>Wollaton East and Lenton Abbey.</p> <p>The Decent Neighbourhoods Team is currently planning a planting project to the Hathern Green area of this ward in conjunction with residents. We have recently installed a bike rack at the Sheila Roper Centre to meet the requirements of the users of the facility. We are also looking at installing security gates to 31 – 33 Meriden Avenue to help with security issues.</p>	Decision

		<p>We are also installing a 1800mm high Palisade fencing and a single gate to the rear of Wensor Avenue and the allotments.</p> <p>Wollaton West.</p> <p>The Decent Neighbourhoods Team are installing replacement steel knee rail at Capitol Court as the current timber fencing is old and looks unsightly. This will improve the visual appearance in line with the recent resurfacing works we have undertaken at the scheme.</p> <p>Avant Homes/Martin’s Reach- Radford Bridge Allotment site- NCH(RP) will be having 14 units on the site when site is completed</p>	
3	<p>Key messages from the Tenant and Leasehold Congress</p>	<p>The NCH Make a Difference fund</p> <p>We aim to inspire and support local community groups to make a difference through projects that will have a lasting and positive impact in communities. Groups can apply for between £250 and £2,000 of funding. It’s available to tenants’ and residents’ associations or local community groups who, for example, may want to deliver an event or activity or kick start a community project. Ideally, we look to support projects, events and initiatives that contribute towards improving the lives of our residents in different ways. If you know of any groups that may benefit from this funding, please encourage them to email involved@nottinghamcityhomes.org.uk with a brief outline of what they’d like to do.</p> <p>Tenant Involvement Recognition</p> <p>NCH have won the UK Housing Award for Excellence in Tenant Involvement, for the way in which we include tenants in decision making from Board level down.</p>	X

		<p>We also won the TPAS Central Region award for Excellence in Tenant Engagement and will go forward to the TPAS National Awards Final.</p> <p>The work done has been recognised at national level.</p> <p>Tenant and Leaseholder Awards 2018</p> <p>Our Tenant and Leaseholder Awards shine a light on the many unsung heroes who make our neighbourhoods great places to live. The winners of our 2018 Awards have been announced – showcasing the tremendous work residents and groups do across the city.</p> <p>To find out who the winners were visit http://www.nottinghamcityhomes.org.uk/get-involved/tenant-awards/</p> <p>Nominations for the 2019 awards are now open, and you can make your nomination until Friday 30th November.</p> <p>Best Garden Competition</p> <p>Nottingham’s Best Garden Competition has been held every year for more than 80 years</p> <p>The 2018 competition is now open for entries and the categories are:</p> <ul style="list-style-type: none">• Area categories• Best container display• Best community garden• Best edible garden	
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		<ul style="list-style-type: none"> • Best school garden <p>For more information on entering contact Tenant and Leaseholder Involvement Team on 0115 7469100, email involved@nottinghamcityhomes.org.uk</p> <p>Become a Street and Block Champion</p> <p>We have over 90 Street and Block Champions helping to make their neighbourhood a better place to live by being a champion for their street or block – but we want to have many more!</p> <p>Find out more by visiting the website or calling the Tenant and Leaseholder Involvement Team 0115 7469100</p> <p>http://www.nottinghamcityhomes.org.uk/get-involved/help-improve-your-neighbourhood/love-my-place/</p>	
4	Tenant and Residents Associations updates	<p>LARA</p> <p>LARA – Lenton Abbey Residents Association – next meeting Wednesday 6th June 6.30pm, Sheila Roper Centre</p> <p>Parent and Toddlers group on Tuesdays 1-2.45pm</p> <p>Afterschool Play session on Tuesdays 3.30-5pm Sheila Roper Centre</p>	X
5	Area Performance Figures	See Appendix 2	X

6	<p>Good news stories & positive publicity</p>	<p>NCH won three awards at the recent Housing Awards ceremony including the coveted Landlord of the Year award. The panel particularly focused on tenant involvement for example in our community mediation service and also the composition of our board and levels of tenant satisfaction.</p> <p>Last corporate plan has concluded with and some of the achievements include:</p> <ul style="list-style-type: none"> • Record level of satisfaction with asb service • Continuing improvements in standard of stock across the city • Setting up of subsidiary to manage market rent properties • 647 new homes built or under construction • Refurbished 30 of our Independent Living Schemes to a higher standard • Delivered a successful fit in the community programme to improve the health and well-being of residents • Introduced street and block champions <p>Staffing- Luke Walters, former HPM for the WELA ward has been successful in securing a permanent management position and has been promoted.</p> <p>Tenant Academy</p> <p>The Tenant Academy prospectus for the period from March to June 2018 is still available:</p>	<p>X</p>
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		<p>http://www.nottinghamcityhomes.org.uk/get-involved/tenant-academy/</p> <p>Upcoming courses include:</p> <ul style="list-style-type: none">• Basic bookkeeping – 14 June, bookable online• Money Management – 13th June, 10am – 3pm at Nottingham Community Housing Association Mansfield Road, NG1 3GY• Practical DIY skills – 15th June and 12 October, bookable online• Surplus cook and eat lessons – 19 July, bookable on line <p>Fit in the Community – Fitness Sessions</p> <p>SweatFit – Saturdays, 11.00 – 1.00pm at Lenton Abbey Park A guided bike ride, 1st Saturday of each month, 12.00 – 1.00pm Line Dancing, Monday 1.00 – 2.00pm at Wollaton Park Centre</p>	
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